



GRENCOMM Limited

MAC No. _____

VOIP No. _____

1. Customer's Full Name: Ms. Mrs. Mr. _____
Alias and other Names: _____

2. Address: _____

3. Billing Address: _____

4. Telephone Contact: Home : _____
Work: _____ Cell: _____
Other: _____
Email: _____ Alt Email: _____

5. Grenadian a. National I.D. Card: _____ b. Passport: _____
c. NIS #: _____ d. Drivers license: _____

Other Nationals - _____

Issue Date- _____

7. Name of Current Employer: _____

8. Number of VOIP Routers required: ()

TERMS AND CONDITIONS OF SERVICE

1. MONTHLY SUBSCRIPTION FEES

SMALL TALK **&19.99**

Value in a nutshell where customers can call anywhere in the world up to 100 minutes after which the customer is charged per call.

BIG TALK **\$39.99**

Super duper value where customers can call anywhere in the world up to 400 minutes after which the customer is charged per call.

OLE TALK **\$69.99**

Super duper value where customers can call anywhere in the world up to 800 minutes after which the customer is charged per call.

CUSTOMIZE TALK **\$0.00**

Customers are allowed to customize their plan based on their calling patterns for greater savings.

OTHER TERMS AND CONDITIONS

I This agreement is effective upon the receipt of order from Customer and will continue from the date the service is received for a period of one month and extended on a month to month basis at the respective charges in force for the services, unless terminated by either party upon giving (30) days written notice.

II. Customer may terminate Service at any time on thirty (30) days prior written notice.

III. The ownership of the Router is and shall remain the property of GRENCOMM Limited.

IV. Customers shall pay to GRENCOMM Limited the full replacement value of the Routers not delivered to GRENCOMM on termination of the service provided

V. From time to time interruptions may occur due to unscheduled maintenance procedures, acts of God, power failures equipment failures or other events beyond the control of GRENCOMM Limited. GRENCOMM Limited and the customers agree that GRENCOMM Limited will use its best efforts to restore services as quickly as possible but GRENCOMM Limited will not be liable for any such interruptions. It is the Customer's responsibility to promptly report any equipment to GRENCOMM Limited.

VI. GRENCOMM Limited reserves the right to institute different rates and/or terms and conditions for promotional purposes.

VII. Monthly service charges are subject to increase in the event of an authorized rate increase or an increase in applicable taxes. The Customer agrees to pay any such increased rate for the period which the customer received the service.

VIII. Monthly subscription fees and all other charges are due and payable by the of every month, which is stated on the bill. In the event the balance on your account is not paid by the due date, the balance shall be deemed overdue and the account would to subject to disconnection after two conservative notifications.

IX. Failure to receive or loss of the bill for monthly service charge and/or other charges will not be accepted as a reason for non-payment of those bills.

X. Any cheques returned by the bank will be charged a processing fee of \$50.00

XI. GRENCOMM Limited reserves the right to revise its charges at any time at its discretion.

XII. Customers who do not have internet are required to obtain the services from an internet provider on the Island. Also, customer who do not have 110V outlets, are required to obtain a transformer for the usage of the Routers. It is also advised that surge protectors be attached to the power supply.

DECLARATION BY CUSTOMER

I hereby declare that all the above details are correct and that before I sign this agreement, I read and understood the terms of the service contained in this agreement.

Customer's Signature _____

Date: _____

GRENCOMM Limited hereby agrees that it will provide the service to the customer in consideration of the payment s to be made by the customer to GRENCOMM Limited as specified in this agreement and upon the terms and conditions specified in this agreement.

Signature on behalf of GRENCOMM Limited: _____

Date: _____